Owner's Manual WPH-3000P

Please read and save these instructions. Read carefully before attempting to assemble, install, operate or maintain the product described.

Protect yourself and others by observing all safety information. Failure to comply with instructions could result in personal injury and / or property damage! Retain instructions for future reference.

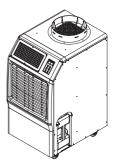
# AMERICOOL by **WELTEM**Portable Heat Pump

#### Description

AmeriCool Portable Heat Pump feature spot cooling/heating for large areas where cooling/heating of the entire area is not practical. A dedicated spot cooling/heating thermostat controls the unit in this application.

This unit can also be used in smaller areas for room cooling/ heating. A control panel provides ease of use and contains a self-diagnostic function and display, showing operating modes, room and set temperatures, and faults.

If an abnormal operation occurs, a visual display of the fault is shown. Caster wheels are included for easy portability. Suitable applications include: a factory or work place, industrial kitchen, computer room, emergency cooling/heating, supplement cooling / heating etc.



WPH-3000P Figure 1

#### **Unpacking**

After unpacking the unit, carefully inspect unit for any damage that may have occurred during transit. Check for any loose, missing, or damaged parts.

#### **Specifications**

Model No.	Power Supply Ph-V-Hz	Cooling Capacity Btu/h	Power Consump- tion Watts	Rated Current Amps	EER Btu/ Wh
WPH-3000P	Single Phase, 115V, 60Hz	13,200(Cooling) 14,300(Heating)	1.08kW(Cooling) 1.01kW(Heatling)	9.79 A (Cooling) 9.3 A(Heatling)	11.0
Model No.	Power Cord Gauge AWG	Power Cord Length ft	Dimensions W x D x H - in. (mm)		
WPH-3000P	12	6	20.6x 26.9 x 41.1 (523x 685 x 1044)		



## **Specifications** (Continued)

Model No.	Weight (Net / Gross) Lbs(kg)		Condensate tank Gallons(Liters)	Setting temperature (In temp mode) °F( °C)
WPH-3000P	185 / 194 lbs. (84 / 88 kg)		4.75 (18)	Cooling 64~113(18~45) Heating 56~80(12~27)
Model No.	Application Area (Room cool mode) ft²(m²)		Refrigerant Type / oz(g)	Design Pressure - Hi/Low Psig
WPH-3000P	376 (35)		R-410A / 51.1 (1,450)	450 / 250
Model No.	Wheels pcs / Diameter		Hot Air Duct Di- ameter In.(mm)	Maximum Duct Length ft(m)
WPH-3000P	4 / 76mm		12 (300)	50 (15)
Safety Devices		Compressor overload protector, Anti-freezing thermister, Full drain tank switch, Automatic restart (Power interruption), Compressor time delay program, High pressure sensor, Low pressure sensor.		
Features		Temperature control, Self-diagnostic function, Six speed fan, Optional drain pump kit, Washable filters, °F( °C) display, Off-timer, Auto fan speed option.		

Thank you for selecting this AMERICOOL by Weltem Portable Heat pump.

It provides you with spot cooling/heating for large areas where cooling/heating of an entire area is not practical or possible. **Please read this manual** before installing the WPH-3000P as it provides important information that should be followed during installation and maintenance of the Portable Heat pump, allowing you to correctly set up your system for the maximum safety and performance. Included is information on customer support and service, if it is required. If you experience a problem with the unit, please refer to the Troubleshooting section in this manual to correct the problem. If the problem is not corrected, please collect information so that the Technical Support personnel can more effectively assist you.



#### **General Safety Information**

Please read this manual carefully for instructions on correct installation and usage. Please read all safeguards.

- 1. Transport and store the unit in an upright position only. Leave unit in an upright position for at least 3 hours before first use.
- 2. Always place the unit on an even, level surface.
- 3. Ensure the unit is connected to a grounded power supply of the correct rating / capacity.
- 4. The unit will cool when the room temperature is between 18°C (64°F) ~ 45°C(113°F) and heat when the room temperature is between 12°C(56°F) ~ 27°C(80°F), depending on the thermostat setting.
- 5. DO NOT use this unit for functions other than those described in this instruction manual.
- 6. DO NOT tilt the unit.
- 7. DO NOT cover or obstruct the unit's inlet and outlet grilles.
- 8. DO NOT use the unit in areas where it will be exposed to rain or water.
- NEVER unplug the unit while it is operating.

#### **A WARNING**

DO NOT use the unit in wet environments, such as a laundry room, to avoid the risk of electrical shock.

- 10. DO NOT place any foreign objects on the unit.
- 11. DO NOT operate the unit with wet or damp hands.
- 12. DO NOT allow chemical substances to come into contact with the unit.
- 13. DO NOT operate the unit in the presence of flammable substances or vapors such as alcohols, pesticides, gasoline, etc.

**A WARNING** DO NOT operate the unit in explosive or flammable environments.

- 14. DO NOT use the plug to start and to stop the unit. Always use the control panel to start and to stop the unit.
- 15. Always turn off the unit when it is not in use and unplug the power plug from the electrical outlet.
- 16. Always turn the unit off and unplug the main power plug from the electrical outlet before cleaning, moving or performing maintenance.
- 17. AVOID the use of adapter plugs or extension cords. If it is necessary to use an extension cord or an adapter plug to operate the unit, ensure that they are correctly rated for the application. Consult a local qualified lectrician and all local electrical codes to ensure proper setup. Any extension cord used with this device must be rated for a minimum of 15A.(120V)
- 18. DO NOT unplug the unit by pulling on the electrical cord. Keep electrical cord away from heat sources and always completely unroll the cord to avoid overheating. If the power cord becomes damaged, a qualified service agent, qualified electrician, or similarly qualified person must replace it, in order to avoid a hazard or shock.



#### **A WARNING** DO NOT operate a unit with a damaged power cord.

- 19. The filters must be used with the product at all times. When the filters are removed for cleaning, always ensure that the unit has been turned off and unplugged from the electrical outlet.
- 20. Regularly clean the filters to maintain efficiency. If the filters are not cleaned regularly, the units output performance and efficiency will decline and energy consumption will increase.
- 21. DO NOT operate the unit with a damaged power cord or plug, after it malfunctions, has been dropped or damaged.
- 22. Only use in the upright position on an even, flat surface. Unit must be positioned at least 24 inches (60 cm) from the nearest object in any direction.
- 23. Stop operation immediately if abnormal noise or odor is noticed. Contact a local service
- 24. Appliance is not to used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 25. Children being supervised not to play with appliance.
- 26. That the appliance shall be installed in accordance with national wiring regulations.
- 27. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- 28. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
  - Children should be supervised to ensure that they do not play with the appliance
- 29. If it is necessary to take precautions during installation of the appliance, appropriate details shall be given.
- 30. The instructions for fixed appliances shall state how the appliance is to be fixed to its support. The method of fixing stated is not to depend on the use of adhesives since they are not considered to be a reliable fixing means.
- 31. Instructions and other text required by this standard shall be written in an official language of the country in which the appliance is to be sold.
- 32. The dimensions of the space necessary for correct installation of the appliance including the minimum permissible distances to adjacent structures
- 33. A wiring diagram with a clear indication of the connections and wiring to external control devices and supply cord
- 34. The method of connection of the appliance to the electrical supply and interconnection of separate components
- 35. Details of type and rating of fuses, or rating of circuit breakers

#### SAVE THESE INSTRUCTIONS



#### Assembly (WPH-3000P)

#### **Component parts**

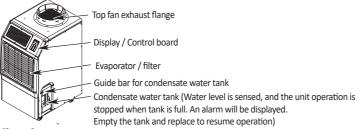


Figure 2
Front and Right Side View

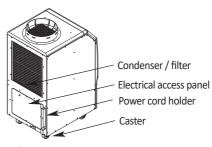


Figure 3
Back and Left Side View



Figure 4

#### **POWER CORD HOLDER**

- 1. Take out the cord holder from the accessory box.
- 2. Place the cord holder on the back side of the unit
- 3. Use screws (enclosed inside of accessory box with cord holder) to install the cord holder on the air conditioner as shown in Figure 4.



Figure 5

#### **TOP FAN EXHAUST FLANGE**

- 1. Remove the top fan exhaust flange from carton.
- 2. Place the top fan exhaust flange on the top of the unit.
- 3. Use screws (enclosed inside of box with the top fan exhaust flange) to install the top fan exhaust flange on the unit as shown in Figure 5.



#### Installation

WARNINGS REGARDING PROPER LOCATION FOR INSTALLATION

<b>▲</b> WARNING	Do not use the unit in explosive environments or in areas where flammable
	Do not use the unit in explosive environments or in areas where flammable gas leakage may occur.

**A WARNING** Do not use the unit in areas where it will be exposed to rain or water.

**▲ WARNING** Do not use the unit in a corrosive atmosphere.

**A WARNING** Do not use the unit above 12°C(54°F) ~ 45°C(113°F).

**A WARNING**Do not install the unit on uneven or sloping surface. The unit may roll or topple over even if the casters are set to the locked position.

**▲ WARNING** This product must be used indoors

#### MOVING THE UNIT

Unlock the casters and push the unit using the side handles to a flat, level surface and set the caster brakes to the locked position.

#### PLUGGING IN THE UNIT

Check the prongs and surface of the power cord plug for dust/dirt. If dust and/or dirt are present, wipe off with a clean, dry cloth.

Check the power cord, plug and prongs for damage or excess play.

If any damage or excess play is found, contact a qualified repair technician or a qualified electrician to perform replacement or repair of the power cord, plug or prongs.

**A WARNING** If the power cord or plug is damaged, repair should only be performed by qualified electrical personnel.

**A WARNING**Do not connect / disconnect the power cord or attempt to operate buttons with wet hands. This could result in electrical shock.

NOTE: Make sure the AC outlet is free of dirt, dust, oil, water, or any other foreign material. The unit is equipped with an approved NEMA plug configuration. (WPH-3000P: 5-15P) The appropriate outlet must be used for each plug type.



### **Operation**

#### **CONTROL PANEL**



Figure 6

#### (2) ICEN WPH-3000P Detail / Setting

Press the "Power" button to turn on the unit. Press the "Power" button for 2 seconds to turn off the unit. <Note: It takes more than 3 minutes to start fan> Power Button · POWFR · ON/OFF **POWER** · To change fan speed setting mode by pressing "Blower" button. Right Lamp (○ •): Auto, Left Lamp (• ○): Manual · Press the "UP/DOWN" button to set the fan speed from 1 to 6 when the left lamp is on. · Fan speed is set automatically from 1 to 6 depends on the temp difference when the right lamp is on. 0 0 Blower Button · Press the button to change the control mode · Auto : Automatic control depends on the temp difference. BLOWER · Manual : Fan speed can be controlled. · Fan speed is set automatically from 1 to 6 depends on the temp difference when the right lamp is on.



- · Press the "Cool" button to set the IN Temperature.
- Non setting temperature is 18°C. You can set the temperature from 18°C to 30°C (from 0°F to 30°F)
- · Press "UP/DOWN" Button to set the temperature.
- Cooling is operated when the setting temperature is 2°C lower than current temperature.

#### Cool Button



1) The lamp would be on if you press the cool button.



2) Set the target temperature

- The temperature can be set from 0°C to 50°C (32°F~122°F)



3) Choose the target fan speed (Please read 7Page for the instruction)

- · Press the "Heat" button to set the IN Temperature.
- Non setting temperature is 30°C. You can set the temperature from 0 to 30°C (from 32 to 86°F)
- · Press "UP/DOWN" Button to set the temperature.
- · Heating is operated when the current temperature is 2°C higher than setting temperature.

#### **Heat Button**



1) The lamp would be on if you press the Heat button.



- 2) Set the target temperature.
  - The temperature can be set from 0 to 50°C (32~122°F)



3) Choose the target fan speed (Please read 7Page for the instruction)



- · Enter to timer setting mode by pressing Cool BUTTON and Blower BUTTON together for 2 seconds.
- · Press UP/DOWN BUTTON to set the timer until it shows the figure you want to set.

(Setting range is between 30 minutes and 12 hours.)

- · If you press Heat BUTTON for 2 seconds, the figure will be memorized and the compressor will stop after the time set.
- · Display will show CURRENT TEMP (for 5 seconds) and remaining time (for 2 seconds) in turn repeatedly

#### OFF-TIMER







1) Press the buttons for 2seconds





Min



2) set the target time - from 30min to 12hour



Hour

- 3) Press the button for 2seconds to save the setting
  - Display shows the temperature and start the OFF-timer
  - Display shows the current temp for 5seconds and remaining time for 2 seconds in turn repeatedly.







Min

1) Press the UP/Down Button together for 2 seconds.







2) Set the time on display to " - - " "- - " Press the Heat button to save it

Cancel the OFF-Timer



Hour

3) When the unit is turned off, Off timer is also canceled.



POWER

- 4) When the unit is turned off abnormally, the timer will be restart when the power resumes
- \* When the unit is turned off, Off timer is also canceled. When the unit is turned off abnormally, the timer will be restart when the power resumes.



· You can check the value of operating sensors with display.







1) Press the "Blower" and "Heat" button together to check the value of the sensors.





2) You can see the data by using "UP/DOWN" button.



CURRENT TEMP TARGET TEM 3) "Current" shows "Number" and "Target" shows "Value". Please refer to the table below.

#### **Monitor Mode**

Number	Showing Data	Measure- ment	Contents
0	Temperature Difference When Cooling or Heating	1℃	Temperature difference between suction air temperature and blowing air temperature
1	High Press	1 kg/cm²	Current pressure of High Press(TH2)
2	Low Press	1 kg/cm²	Current pressure of Low Press(TH1)
3	CT1	1Ampere	Current of COMP
4	CT2	1Ampere	Current of COND FAN
5	CT3	1Ampere	Current of EVA FAN
6	CH1	10	Current Pulse Value



4) Press "Cool Button" to turn off the unit.



#### Maintenance

#### FILTER CLEANING (See Figures 7 and 8)

There are two filters in the unit. The evaporator filter is located at the front of the unit. The condenser filter is located at the back of the unit.

- Pull the filter frame forward to remove the front filter.
- 2. Slide filter up and use a vacuum cleaner to remove the dust from the filter.
- 3. If the filter is heavily covered with dust and dirt, warm water and mild soap or neutral detergent may be used to wash the filter. Do not use any other chemicals to clean filter, as they will likely damage the filter.
- 4. Dry the filter in a shaded area before replacing it. Do not operate the unit without the filter installed and the filter guard in the closed position.
- 5. Replace the clean filter and close the filter guard.
- 6. To clean the condenser filter, lift up on the rear filter from the middle bar slightly and then angle the filter outwards from the bottom and remove.
- 7. Use the same cleaning procedure as above (3-5).
- 8. To replace the condenser filter, place the top of the filter in the guide and slide the filter up until the bottom of the filter clears the frame. Then push the bottom of filter into the guide and let filter gently fall inside the guide.

NOTE: For effective cooling clean the filter at least every 2 weeks.

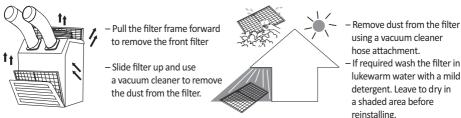


Figure 8 – Removal of Dust Figure 7 – Removing Filters

using a vacuum cleaner hose attachment. - If required wash the filter in lukewarm water with a mild detergent. Leave to dry in

A WARNING

Do not operate without the filter fitted.

**A WARNING** 

Do not operate the unit with a damaged cord or plug, after the unit malfunctions, or if the unit has been dropped or damaged.

- For your convenience, record the complete model number and product name (located on the Product Identification Plate), the purchase date, purchase location, serial number, and warranty period in the table below.
- Also, attach your purchase receipt as proof of purchase to this instruction manual for future reference.
- To ensure your product is covered by warranty, the complete faulty product along with your original purchase receipt must be provided at the place of purchase.



#### Maintenance (Continued)

 To ensure your product is covered by warranty, the complete faulty product along with your original purchase receipt must be provided at the place of purchase.

Product	<b>Portable Air Conditioner</b>
Model No.	
Date of Purchase	
Place of Purchase	
Serial No.	
Period of Warranty	

**Customer:** Please read and keep this manual for future reference and keep sales receipt as proof of purchase.

#### SPRING REPLACEMENT (See Figure 12)

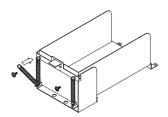


Figure 12 – The process of spring replacement

There are two springs on the rear of condensate water tank guide.

- 1. Release the screw on the spring hook.
- 2. Take off the spring hook, and then pull out the opposite spring hook from hole in the condensate water tank guide.
- 3. Replace with a new spring in reverse order.
- 4. Repeat this cycle for the other spring.

#### SELF-DIAGNOSTIC CODES (See Table 1)

The alarm light is activated if abnormal operation occurs, and a code is displayed on the control panel. The compressor and condenser fan motor will stop operating. The evaporator fan will continue to run for 3 minutes. If the fault is rectified within 3 minutes, the unit will resume operation. If the fault persists for more than 3 minutes, the evaporator fan also stops. The fault must be rectified before the unit can resume normal operation.



SELF-DIAGNOSTIC ALARM CODES				
Alarm Display	Problem	Cause	Corrective Action	
	Low pressure sensor works	Coolant leakage     Low pressure sensor has a loose or broken connection	Contact a qualified service agent	
	Frost prevention sensor and Abnormal temperature sensor value	<ul> <li>Indoor heat exchanger temperature is too low</li> <li>Eva filter is blocked</li> <li>Low pressure sensor has a loose or broken connection</li> </ul>	<ul> <li>Do not use the air conditioner if ambient temperature is lower than 64°F(18°C)</li> <li>Clean the Eva filter</li> <li>Contact a qualified service agent</li> </ul>	
	High pressure sensor works	<ul> <li>Cond filter is blocked</li> <li>Exhaust duct is blocked or kinked</li> <li>Ambient temperature is too high</li> <li>High pressure sensor has a loose or broken connection</li> </ul>	<ul> <li>Clean the Cond filter</li> <li>Ensure exhaust duct is not blocked/kinked</li> <li>Do not use the air conditioner if ambient temperature is higher than 113°F(45°C)</li> <li>Contact a qualified service agent</li> </ul>	
	High pressure sensor works	<ul><li>Ambient temperature is too high</li><li>Cond filter is blocked</li></ul>	<ul> <li>Do not use this product if ambient temperature is higher than 113°F(45°C) when cooling, 77°F(25°C) when heating</li> <li>Clean the Cond filter</li> </ul>	
	Abnormal temperature sensor value	Inlet temperature sensor has a loose or broken connection	Contact a qualified service agent	
	Abnormal temperature sensor value	Outlet temperature sensor has a loose or broken connection	Contact a qualified service agent	
	Compressor overloaded	<ul> <li>Ambient temperature is too high</li> <li>Unstable voltage supply</li> <li>Defective compressor</li> </ul>	Do not use the air conditioner if ambient temperature is higher than 113°F(45°C)     Contact a qualified service agent     Replace compressor	

Table 1-1- Alarm Codes



SELF-DIAGNOSTIC ALARM CODES			
Alarm Display	Problem	Cause	Corrective Action
[F {	Condenser fan alarm	<ul> <li>Voltage of condenser fan is lower than normal, Condenser fan is failure,</li> </ul>	● Contact a qualified service agent
EF {	Evaporator fan alarm	<ul> <li>Voltage of evaporator fan is lower than normal.</li> <li>Evaporator fan is failure.</li> </ul>	● Contact a qualified service agent
	Drain pump alarm	Drain pump defective or improper hose connection (including kink or blockage)	<ul> <li>Check the hose connection and hose</li> <li>Replace drain pump</li> <li>After corrective action, press the UP/DOWN buttons together for 2 seconds to resume operation</li> </ul>
	Condensate water level alarm	Condensate tank is full	● Empty the water tank  • After installation of the water tank, press the UP/DOWN buttens together for 2 seconds to resume operation
The unit operates without stop even though FC alarm occurs.			

Table 1-2- Alarm Codes



## **Wiring Diagram**

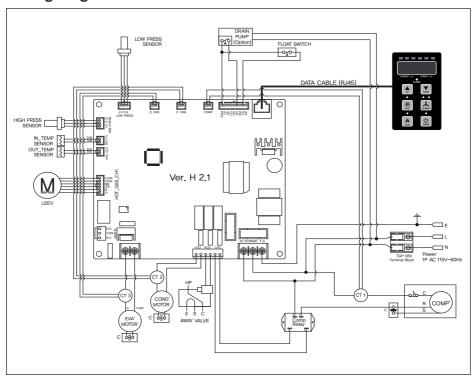


Figure 13 - WPH-3000P



# **Troubleshooting chart**

Symptom	Possible Cause(s)	Corrective Action
Water leakage	High water level in con- densate tank	Remove blockage from drain hose     Remove any object stuck underneath of the black panel under the water tank
	Check the power supply to verify that power is available to the unit	Reset the circuit breaker and restart the unit
The unit doesn't work	2. Verify that the power cord is connected	2. Connect power cord
	3. No cause	3. Wait for 20 seconds
	Ambient air cannot be properly cooled if the filter is dirty and not regularly cleaned	1. Clean the filter
No cold air flows from the	Compressor will not work if the unit is turned off and on quickly.	<ol><li>Wait 2 minutes after unit is turned off before turning the unit back on.</li></ol>
cold air outlet	3. The ambient air tem- perature may be too high	3. The temperature of the compressor can be higher when the ambient temperature is too high. The compressor will not work unless the ambient air temperature is within the acceptable operating range of the unit
Water flow can be heard after compressor shuts off	No cause	Common to hear coolant flowing after unit shuts off
Alarm displays "FT" with less than half of condensate water in the tank Spring is possibly broken	Spring is possibly broken	Replace a new spring (See Maintenance page 10)



#### **SHIPPING LIST**

- (1) PORTABLE AIR CONDIRIONER
- (1) Owner's Manual
- (1) POWER CORD HOLDER
- (2) DISCHARGE / SUPPLY AIR DUCTS
- (1) EXHAUST FLANGE

#### **OBTAINING SERVICE**

If the AmeriCool by Weltem Portable Air Conditioner requires Service:

- 1. Use the TROUBLESHOOTING section in this manual to eliminate obvious causes.
- 2. Verify there are no circuit breakers tripped.
- 3. Call your dealer for assistance. If you cannot reach your dealer, or if they cannot resolve the problem, call AmeriCool by Weltem Portable Air Conditioner Technical Support at 562.231.7175. Please have the following information available BEFORE calling the Technical Support Department:
  - a. Your name and address.
  - b. The serial number of the unit.
  - c. Where and when the unit was purchased.
  - d. All of the model information about your AmeriCool by Weltem Portable Air Conditioner.
  - e. Any information on the failure, including LED's that may or may not be illuminated.
  - f. A description of the protected equipment, including model numbers if possible.



#### LIMITED WARRANTY

AmeriCool warrants all AmeriCool products to be free from defects in materials or workmanship, under normal use and service, for a period of 12 months from the date of purchase to the end user (original invoice must be provided). AmeriCool warrants that the compressor will be free from defects in materials and workmanship for 12 months from the date of purchase to the end user.

AmeriCool's obligation under this warranty is limited to the repair or replacement at its option, of any part or parts, which, upon Ameriool's examination are shown to be defective, or at Ameri-Cool's option, the return of the purchase price to the purchaser.

Correction of such defects by repair or replacement, or at AmeriCool's option, the return of the purchase price shall constitute fulfillment of warranty obligations to the purchaser. This warranty does not cover defects or malfunctions which result from causes beyond AmeriCool's control, including, without limitation,(i) unusal physical or electrical stress:(ii) accident, neglect, abuse, misuse or other abnormal use; (iii) failure to perform routine maintenance in accordance with AmeriCool's recommended procedures; (iv)normal wear and tear; (v) repairs or attempted repairs by an unauthorized person; (vi) modifications or alterations to the Products; (vii) use with parts or devices not supplied or approved by AmeriCool (viii) improper installation or service; (ix) shipping damage to any units or spare parts during shipping. This includes and is not limited to compressors, evaporators and condenser coils. This warranty shall extend only to the original end-user and shall be void if any labels or other identifying marks permanently affixed to Products when shipped by AmeriCool are removed, altered, defaced or obliterated.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY, AS LIMITED HEREIN, SHALL BE IN LIEU OF AND EXCLUSIVE OF ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, ON THE PART OF AMERICOOL INC., OR WELTEM CO.,LTD. WHETHER ARISING FROM LAW, COURSE OF DEALING, USAGE OF TRADE, OR OTHERWISE, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANT-ABILITY OR FITNESS OF A PARTICULAR PURP OSE OR ANY LIABILITY FOR COMMERCIAL LOSSES BASED UPON NEGLIGENCE OR MANUFACTURER'S STRICT LIABILITY. EXCEPT AS EXPRESSLY PROVIDED HEREIN,NEITHER AMERICOOL, INC., NOR WELTEM CO., LTD. WILL, IN ANY EVENT, BE LIABLE FOR LOST PROFITS, COSTS OF PROCESSING,INJURY, GOODWILL, OR ANY OTHER CONSEQUENTIAL DAMAGES OF ANY KIND ARISING FROM BREACH OF THIS WARRANTY.

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